



## ***Human Services Plan***

***FY 2017 – FY 2020***

***City of Tucson***

***Department of Housing and Community Development***

**310 Commerce Park Loop**

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On April 5, 2016, this Human Services Plan was presented to Mayor and Council for review. At this meeting, Mayor and Council passed by a roll call vote of 7 to 0, to adopt Resolution No. 22550, with an amendment to the Human Services Plan that would retain the current funding for the first year of the Plan, and implement the new funding for the remainder of the Plan. This included postponing implementation of this plan until FY 2018.

## **Introduction**

### ***Definition of Human Services***

*Human Service programs are defined as targeted programs designed to meet a unique need that enhances the quality of life for program participants, who may otherwise not receive these services and benefits. Human services programs serve specific populations, including youth and families, the elderly, persons with disabilities, homeless individuals, and other vulnerable individuals in need. The City has generally targeted its discretionary funds to under-served or un-served populations that are not assured services or are not eligible for reduced-cost services*

### ***What is the purpose of funding Human Services programs?***

*Human Service programs are essential to the growth and vitality of a community. By investing in the prevention as well as the remediation of personal struggles, community members will have an opportunity to achieve well-being and lead self-sufficient, self-determined, and productive lives. Most human services are designed to help vulnerable residents achieve maximum independence to meet their own day-to-day and unique needs related to the following:*

- *Health/Safety*
- *Food/Nutrition*
- *Shelter/Housing*
- *Sustainable Income/Support*
- *Mobility/Transportation*
- *Education/Access to Information*
- 

### ***Who are the vulnerable residents in need of Human Services?***

- *Alcohol/Other Drug Addicted Persons*
- *Elderly and Frail Elderly*
- *Ex-Offenders*
- *Homeless Persons*
- *Persons with Disabilities*
- *Persons with HIV/AIDS & their families*
- *Persons with Severe Mental Illness*
- *Veterans*
- *Victims of Domestic Violence*
- *Youth*

## What types of assistance are available through human services programs?

<b>Categories of Human Services – City of Tucson Human Services Plan</b>					
<b>Human Services</b>	<b>Crisis Intervention</b>	<b>Emergency Assistance</b>	<b>Transitional Programs</b>	<b>Support Services</b>	<b>Prevention</b>
<b>Definition</b>	One-time assistance to address a problem that is posing an immediate threat to the health, life, or safety of the person or household in crisis, and/or to the surrounding community.	One-time or intermittent assistance to address a problem caused by a financial, health, or circumstantial loss resulting from unexpected disaster, tragedy, crime, and/or environmental decay; or a steady decline in socio-economic conditions, such as chronic poverty.	Limited assistance or a combination of services that are designed to move a person or household from a crisis or emergency situation to some stability and ultimately, self-sufficiency within a specific time frame; typically 24 months but could be longer.	Ongoing services provided by an established network of service providers that help vulnerable populations maintain stability and maximize self-sufficiency.	Ongoing, intermittent or case-based assistance that protects the stability and self-sufficiency of a person or household, particularly after they receive emergency, transitional or support services.
<b>Institutional Structure</b>	<ul style="list-style-type: none"> <li>▪ Public Safety Personnel</li> <li>▪ Hospitals</li> <li>▪ Mental Health Networks</li> <li>▪ Child Protective Services</li> <li>▪ Domestic Violence Agencies</li> <li>▪ Courts</li> </ul>	<ul style="list-style-type: none"> <li>▪ Continuum of Care</li> <li>▪ Non-profit Agencies</li> <li>▪ Faith or community based organizations</li> <li>▪ Charitable, pro-bono, event-based or advocacy organizations</li> </ul>	<ul style="list-style-type: none"> <li>▪ Non-profit Agencies</li> <li>▪ Group Homes</li> <li>▪ Congregate Care</li> </ul>	<ul style="list-style-type: none"> <li>▪ Local Government/PHA</li> <li>▪ Non-profit Agencies</li> <li>▪ Clinics</li> <li>▪ Neighborhood Centers</li> <li>▪ Schools</li> <li>▪ Charitable, pro-bono, event-based or advocacy organizations</li> </ul>	<ul style="list-style-type: none"> <li>▪ Non-profit Agencies</li> <li>▪ Clinics</li> <li>▪ Neighborhood Centers</li> <li>▪ Schools</li> <li>▪ Employers</li> <li>▪ Businesses</li> <li>▪ Neighborhood Associations</li> </ul>
<b>Service Intervals and Duration</b>	One time and follow up with referral to services	One-time or intermittent; shelter stays up to 60 days	Up to 24 months or more with HUD approval; requires case plan	Ongoing based on eligibility or a case management plan	Ongoing, intermittent or case based support that includes education
<b>Goal and Desired Outcome</b>	Interrupt crisis and stabilize individual; make referrals.	Prevent individual from experiencing further loss or falling into crisis.	Create stability, self-sufficiency and prepare for independence.	Maintain stability and self-sufficiency or independence based on unique needs.	Reduce probability of crisis or emergencies.
<b>Priority Populations</b>	Homeless Youth Elderly and Frail Elderly Persons with Disabilities Persons with Severe Mental Illness Persons with Severe Alcohol/Other Drug Addicted Persons with HIV/AIDS & their families Public Housing Residents Ex-Offenders Poverty-level households	Homeless Youth Elderly and Frail Elderly Persons with Disabilities Persons with Severe Mental Illness Alcohol/Other Drug Addicted Persons with HIV/AIDS & their families Public Housing Residents Ex-Offenders Poverty-level households	Homeless Youth Elderly and Frail Elderly Persons with Disabilities Persons with Severe Mental Illness Alcohol/Other Drug Addicted Persons with HIV/AIDS & their families Public Housing Residents Ex-Offenders Poverty-level households	Homeless Youth Elderly and Frail Elderly Persons with Disabilities Persons with Severe Mental Illness Alcohol/Other Drug Addicted Persons with HIV/AIDS & their families Public Housing Residents Ex-Offenders Poverty-level households	Homeless Youth Elderly and Frail Elderly Persons with Disabilities Persons with Severe Mental Illness Alcohol/Other Drug Addicted Persons with HIV/AIDS & their families Public Housing Residents Ex-Offenders Poverty-level households

## ***City of Tucson Human Services Plan***

***The City of Tucson Mayor and Council have articulated priorities for the use of funding that supports human services in the community. These priorities are children, families and seniors. In coordination with the Consolidated Plan, a Human Services Plan is developed which outlines and then prioritizes the Human Services needs of our community. Programs are then funded that provide services that address these needs.***

***The purpose of the Human Services planning process is to:***

- ***With community input, create a unified plan for identifying needs and resources for addressing those needs.***
- ***Consolidate funding to a broad range of human service related non-profits into a single process.***
- ***Provide consistency of funding through a two-year allocation process***
- ***Encourage equity through a competitive Request for Proposal (RFP) process using community volunteers on the review committees.***
- ***Promote accountability by requiring outcome measures and outputs with ongoing contract monitoring by the HCD staff.***

***This document outlines the broad distribution recommendations of approximately \$2.5 million during each fiscal year to fund programs which will be awarded in a competitive RFP process.***

***These following recommendations are a result of input from the Human Services Planning Committee and the Oversight Committee. The Human Services Planning Committee is comprised of Mayor and Council Aides, staff from multiple COT departments, HCD Staff, and citizens. The Oversight Committee is comprised of the Director and Deputy Director of HCD and the Deputy Chief of Tucson Fire.***



## Five Year History

The following table lists Human Services funding based on HUD entitlement grants and general funds for the past five years plus proposed allocations for FY 2017:

HUD Program year Allocation to the City of Tucson	Community Development Block Grant Program (CDBG) 15% set-aside	Emergency Solutions Grant Program (ESG)	Housing Opportunities for People with AIDS (HOPWA)	City of Tucson General Funds for Human Services	TOTAL Funding for Human Services Programs
PY 2011	\$839,611	\$377,894	\$453,761	\$1,464,910	<b>\$3,136,176</b>
PY 2012	\$765,672	\$484,731	\$459,084	\$1,464,910	<b>\$3,174,397</b>
PY 2013	\$784,712	\$372,387	\$433,227	\$1,485,910	<b>\$3,076,236</b>
PY 2014	\$767,080	\$424,994	\$453,077	\$1,464,910	<b>\$3,110,061</b>
PY 2015	\$767,714	\$455,833	\$451,530	\$1,464,910	<b>\$3,139,987</b>
PY 2016	\$754,688	\$460,731	\$456,639	\$1,318,419*	<b>\$2,990,477</b>

\*10% less than the amount allocated for prior year FY 2016. This amount will require Mayor and Council approval

The following table is a five year history of the number of persons served using the allocated funding:

City of Tucson Consolidated Plan Goal/Activity	FY 2011 # assisted	FY 2012 # assisted	FY 2013 # assisted	FY 2014 # assisted	FY 2015 # assisted	5-year completions	CDBG National Objective
Assistance to Homeless Persons	10,251	9,440	7,348	3,603	4,975	<b>35,617</b>	<ul style="list-style-type: none"> <li>• Assist Low Income persons</li> <li>• Suitable Living Environment</li> </ul>
Assistance to the Elderly or Persons with Special Needs	6,351	6,549	8,070	1,461	1,014	<b>23,445</b>	<ul style="list-style-type: none"> <li>• Assist Low Income persons</li> <li>• Suitable Living Environment</li> </ul>
Public and Human Services programs	37,072	38,930	33,631	27,851	11,238	<b>148,722</b>	<ul style="list-style-type: none"> <li>• Assist Low Income persons</li> <li>• Suitable Living Environment</li> </ul>

The City of Tucson is also awarded Continuum of Care Grants from HUD. These funds are restricted to programs that assist the homeless and are administered through Tucson Pima Collaboration to End Homelessness (TPCH). Approximately \$8 million is allocated annually.

## **The Planning Process**

**In October 2015**, HCD held a community conversation session with the objective of developing the City of Tucson's Human Services Goals & Priorities for FY 2017 through FY 2020. Representatives from City of Tucson Departments including TPD, TFD, Economic Development, PDSD, and Parks along with staff from the Mayor and Council offices were invited. We also invited representatives of non-profit agencies including United Way, Cenpatico, DIRECT Center for Independence, Pima Council on Aging, SAAF, Tucson Urban League, TPCH, Pima County, Pima County Library, Our Family and Veterans Administration. During this session, the committee produced a list of needs within our community which included:

**Youth programs** including quality childcare, safe, affordable after school programs and child assistance for the working poor, and lunch programs.

**Homeless programs** including intensive & sustained case management/wrap around services, support for low demand shelters, ensure that shelters are accessible to people with all types of disabilities, provide drop- in programs for homeless youth (safe places, open late) and provide homeless prevention services especially for families with children.

**Financial programs** that assist families with free tax preparation

**Housing programs** to allow for safe, healthy, affordable housing for families with children.

**Elderly/Disabled programs** to support aging- in- place by home repairs and education (fall prevention), provide affordable, accessible integrated housing, provide senior lunch and socialization opportunities, provide in-home supports and services for independent living.

**Transportation services** to support public transportation for better access to non-emergency facilities

**Mental health programs** to provide case management support, services, and housing.

**In November 2015**, a smaller committee comprised of Mayor/Council Aides, HCD staff, representatives from TPD, TFD, Economic Initiatives, PDSD and Pima County were invited to two meetings to review the outcome of the original community conversation with the direction to create a list of priorities.

**Below is this list:**

**Youth** - Examples include but are not limited to:

- Assistance for quality childcare
- Case management, transportation, nutrition, education, life skills
- Provide safe and affordable after school programs for children & youth

**Elderly and/or Disabled** - Examples include but are not limited to:

- Provide intensive & sustained case management/wrap around services for elderly/disabled
- Nutrition Assistance
- Case management, transportation, life skills

**Homeless** - Examples include but are not limited to:

- Case management, nutrition, education, life skills
- Financial training

- Support low demand shelters
- Provide shelters that are accessible to people with all types of disabilities
- Provide drop- in programs for homeless youth (safe places, open late)
- Provide homeless prevention services

**Special Populations** - Examples include but are not limited to:

- Veterans
- Refugee
- Single parent
- Limited English Proficiency clients

**Crisis Assistance** - (CDBG eligible) - Examples include but are not limited to:

- Intervention and Prevention
  - Domestic Violence
  - Child Abuse
  - Sexual Assault
- Emergency Assistance
- Emergency Shelter

***In December 2015, we conducted an online survey asking participants to prioritize the needs as determined at the earlier meetings. A request to participate in the survey was sent, via email, to over 600 addresses including registered neighborhood association members and to known agencies and government staff. We received 124 responses where the majority of these responses came from neighborhood members. Below is a summary of the questions in the survey with the top four responses.***

**Funding Priorities - Based on your knowledge of human services programs in the community, please rate the vulnerable populations on this list.**

1. Persons with severe mental illness
2. Elderly and Frail Elderly
3. Homeless Person
4. Youth

**The City's role in Human Services - Please rank the following in terms of the City's role in the delivery of Human Services.**

1. Emergency Services
2. Crisis Intervention
3. Prevention
4. Supportive Services

**Please rank the following possible services provided for Youth programs.**

1. Breakfast/lunch programs year round
2. Child Care assistance
3. After School Programs
4. Drop in programs for homeless youth

**Please rank the following possible services provided for Homeless individuals or families.**

1. Emergency Shelters
2. Case Management – one-on-one support to assist in success of long term housing
3. Accessible shelter for homeless with a disability
4. Prevention

**Please rank the following possible services provided to Elderly/Disabled persons.**

1. Aging in home support
2. Food assistance – meals, nutrition assistance
3. Transportation
4. Caregiver Support

**Please rank the following services provided for crisis assistance.**

1. Child abuse intervention
2. Child abuse prevention
3. Domestic abuse intervention
4. Elderly abuse intervention

**Please rank the following special populations to be served by human services programs.**

1. Single Parents
2. Refugees
3. Veterans
4. Ex-Offenders

**Improving the Human Services Network - Based on your knowledge of human services in the community which changes would improve the delivery of Human Services in Tucson (pick three)**

1. There needs to be an increase in collaboration among agencies.
2. There needs to be more strategic investment based on research (evidence) and desired outcomes.
3. The agency referral system and case management services need to be coordinated to eliminate duplication of effort.
4. Services need to be more accessible to clients



***In March 2016, we reconvened the Human Services Committee and asked them to review their past efforts from November and the citizen survey results from December. We then asked them to prioritize the four categories created in November and then assign to each one a percentage of funding. We explained that the allocation of funds will be for General Funds as direction of other funding had been determined. This included:***

- ***CDBG funds to be allocated to Crisis Assistance***
- ***ESG funds to be allocated to Homeless programs as directed by the grant***
- ***HOPWA funds to be allocated to Housing and Supportive Services for Persons with AIDS/HIV***

***The results from this committee for the allocation of General Funds are:***

<b>Category</b>	<b>General Funds allocation</b>
<b>Youth</b> including assistance for quality child care, case management, transportation, nutrition, education, life skill, after school programs	36%
<b>Elderly and/or Disabled</b> including aging in place, nutrition assistance, transportation, case management	24%
<b>Homeless</b> including case management, support low demand shelters, provide shelters that are accessible to disabled, drop in programs for homeless youth, prevention	24%
<b>Special Populations</b> including veteran, refugee, single parents, Limited English Proficiency clients	16%

***These recommendations are then reviewed by the Oversight Committee who will then make the final recommendations on which agencies will be funded. The Oversight committee is comprised of:***

- ***Director, City of Tucson Housing & Community Development***
- ***Deputy Director, City of Tucson Housing & Community Development***
- ***Deputy Chief, Tucson Fire Department***

## **HUMAN SERVICES PLAN**

***Annually, the Human Services Plan will engage in the following process:***

### ***Request for Proposal (RFP) Process***

***As part of the Human Services process, HCD will advertise a Request for Proposal for Human Services Programs which is directed to non-profit agencies, faith based organizations or government entities. We now use a software program, ZoomGrants, which is web-based and designed specifically for government agencies that are responsible for dispersing federal, state and local funds through an RFP process. Agencies are asked to provide a proposal that would provide assistance to the list of categories that was determined by the Planning Committee. Within their proposals, there are directed to provide the following:***

- ✓ Verification of 3 years experience and successful past performance of their program***
- ✓ Demonstrated a need for Continuum of Services in the Community***
- ✓ Provide a detailed outline of their program***
- ✓ \$50,000 contract minimum, \$150,000 maximum***
- ✓ Funding should be proportionate to the services being delivered***
- ✓ Demonstrate any matching services/funds to demonstrate maximize benefit***
- ✓ Consistent with Request for Proposals (RFP) rating and ranking criteria***
- ✓ Identify which funding source they were applying for***

### ***Review of applications by Citizen Committee***

***We will then ask citizens to help review and score the proposals in accordance with our evaluation criteria, our funding source requirements, our Human Services plan and our five year Consolidated Plan. Approximately 25 citizens are invited to participate. These participants may include Mayor and Ward office staff, City staff, Pima County Staff, persons with expertise in Human Services programs and citizens. To avoid a conflict of interest, no person associated or employed with an agency that applies for funding is invited to participate in this review.***

***ESG grant applications are reviewed by a committee that includes members of Tucson Pima Collaboration to End Homelessness (TPCH).***

**Funding Allocation recommendations**

**The Oversight Committee responsibilities include:**

- **Recommend the top rated CDBG Crisis Assistance proposals determined by the citizen committee.**
- **Recommend the top rated ESG proposals as determined by the citizen committee which include members of Tucson Pima Collaboration to End Homelessness (TPCH) along with member of the community. The Continuum of Service Committee of TPCH will then review the suggested percentages of funding as determined by the grant and the citizen committee.**
- **Recommend the top rated proposals determined by the citizen committee and categorized by the four priorities along with funding percentages as indicated below:**

<b>Category</b>	<b>General Funds allocation</b>
<b>Youth</b> including assistance for quality child care, case management, transportation, nutrition, education, life skill, after school programs	36%
<b>Elderly and/or Disabled</b> including aging in place, nutrition assistance, transportation, case management	24%
<b>Homeless</b> including case management, support low demand shelters, provide shelters that are accessible to disabled, drop in programs for homeless youth, prevention	24%
<b>Special Populations</b> including veteran, refugee, single parents, Limited English Proficiency clients	16%

**These recommendations will then be made public for a thirty day comment period along with a public meeting and a public hearing where comments from the public are accepted.**

**The final recommendations along with a list of any public comments will be presented to Mayor and Council for approval as part of the Annual Action Plan. They will give final approval for agencies funded by General Funds.**

**The results of the Mayor and Council recommendations along with any public comments will then be submitted to the U.S. Housing and Urban Development (HUD) for final approval for agencies funded by CDBG, ESG and HOPWA.**

## **Appendix A – Governing Regulations.**

### **Community Development Block Grant Program- 24 CFR Part 570\*Code of Federal Regulations (CFR)**

***CDBG eligible activities include housing, public services, public facilities, neighborhood improvements, economic development and program administration. Over a 1, 2, or 3-year period, as selected by the grantee, not less than 70 percent of CDBG funds must be used for activities that benefit low- and moderate-income persons. In addition, each activity must meet one of the following national objectives for the program: benefit low- and moderate-income persons, prevention or elimination of slums or blight, or address community development needs having a particular urgency because existing conditions pose a serious and immediate threat to the health or welfare of the community for which other funding is not available. ~hud.gov~***

### **Emergency Solutions Grant - 24 CFR Part 576\* Code of Federal Regulations (CFR)**

***The ESG program provides funding to:***

- 1. Engage homeless individuals and families living on the street;***
- 2. Improve the number and quality of emergency shelters for homeless individuals and families;***
- 3. Help operate these shelters;***
- 4. Provide essential services to shelter residents;***
- 5. Rapidly re-house homeless individuals and families; and***
- 6. Prevent families and individuals from becoming homeless.***

***ESG funds may be used for five program components: street outreach, emergency shelter, homelessness prevention, rapid re-housing assistance, and HMIS; as well as administrative activities (up to 7.5% of a recipient's allocation can be used for administrative activities). ~hud.gov~***

## **APPENDIX B – Community Needs and Goals/Plan Tucson Goals and Policies Linked to the City of Tucson Consolidated Plan**

**5-year Consolidated Plan required by the U.S. Department of Housing and Urban Development (HUD)**  
**The City of Tucson is required to develop a 5-year Consolidated Plan to receive annual allocations of Federal entitlement grants from the U.S. Department of Housing and Urban Development (HUD). The Consolidated Plan is designed to help the City assess affordable housing and community development needs and market conditions, and to make data-driven, place-based investment decisions. This Consolidated Planning requirement was enacted by the Cranston-Gonzalez National Affordable Housing Act of 1990 and combines the planning and federal application processes for HUD entitlement grants received by the City of Tucson.**

### **2015 – 2020 City of Tucson Consolidated Plan Priorities, Goals and Objectives**

**In general, HUD resources must be used to benefit low and moderate income (low-mod) households and neighborhoods. A housing market analysis and assessment of other community needs are conducted for the Consolidated Plan. The housing market analysis and needs assessment identify trends and conditions in a socio-economic context. A summary of key trends and conditions follows the summary of priorities, goals and objectives.**

**The Pima County Community Development and Neighborhood Conservation Department (CDNC) and the City of Tucson Department of Housing and Community Development (HCD) jointly sponsored 14 forums on various Consolidated Plan topics. In addition to the forums, City of Tucson HCD staff met with eight neighborhood associations. One hundred and ten residents participated in the neighborhood association meetings; 70 residents completed surveys regarding priorities. Trends and conditions were reviewed in the context of stakeholder and citizen input to establish priorities, goals and objectives for the next five years.**

**In many cases, federal, state and local resources leverage HUD funding. To address infrastructure, facility, housing and services needs using HUD funding, HCD established goals and objectives to address needs in six categories:**

- 1. Affordable Rental Housing;**
- 2. Affordable Owner Housing;**
- 3. Homelessness;**
- 4. Human Services and Economic Opportunities;**
- 5. Neighborhood Revitalization, Public Facilities and Infrastructure; and**
- 6. Special Needs Populations.**

***In FY 2014, the Consolidated and Annual Plan became linked to the City’s updated 10-year General Plan Goals and Polices, “Plan Tucson”. Plan Tucson, the new City of Tucson General and Sustainability Plan, was ratified by voters at the November 5, 2013 General Election and the results declared on November 13, 2013, Resolution #22160. The table below correlates the 2015 – 2020 Consolidated Plan Goals with Plan Tucson Goals and Policies. Human Services program goals are highlighted:***

2015 -2020 Consolidated Plan Goal Categories	Priority	5-year Goals	Funding Sources	Plan Tucson Goals and Policies Addressed
Rental Housing Rehabilitation	High	300 units	HOME	HP2, H1, H2, H3, H4, H5, H6, H7, H8, H9, H10, PS4, RR1, RR2, RR4, RR5, RR6
Rental Housing New Construction	High	400 units	HOME	BC8, BC9, EC2, H1, H2, H3, H4, H5, H6, H7, H8, H9, H10, H11, HP7, HP8, LT3, LT9, LT10, RR1, RR2
Rental Housing Preservation of Expiring Units	High	75 units	HOME	H1, H2, H6, H7, H8, H10
Owner Occupied Housing Rehabilitation	High	1,600 units	CDBG, HOME	HP2, H1, H2, H3, H4, H6, H8, H9, PS4, RR1, RR2, RR4, RR5, RR6
Home Purchase Assistance	Low	110 households	CDBG, HOME	BC9, H1, H2, H6, H7, H11, RR1, RR2
Home Buyer New Construction	Low	50 units	CDBG, HOME	BC8, BC9, EC2, H1, H2, H6, H7, H11, HP7, HP8, LT3, LT9, LT10, RR1, RR2
Assistance to Homeless Emergency Shelter	High	11,500 people	CDBG, ESG	H1, H2, H3, H8, H10
Assistance to Homeless Maintain and Add Beds, Transitional Units and Permanent Housing	High	925 Units	CDBG, ESG	H1, H2, H6, H7, H8, H10
Assistance to Homeless Rapid Rehousing/TBRA	High	700 households	HOME, HOPWA, ESG	H1, H2, H6, H7, H8, H10
Assistance to Homeless Prevention	High	4,000 people	HOME, HOPWA, ESG	H1, H2, H6, H7, H8, H10
Assistance to Homeless Outreach, Support Services & Case Management	High	6,000 people	CDBG, ESG	H1, H2, H6, H7, H8, H10
Assistance to Homeless Emergency & Transitional Housing Improvements	High	400 people	CDBG	H1, H2, H6, H7, H8, H10
Human/Public Services, including education & employment supports	High	75,000 people	CDBG, HOPWA	AG3, E1, E2, E4, EQ2, H10, JW5, JW7, PH2 – PH6, PS8
Job Creation	High	500 jobs	CDBG, Section 108	AG3, E1, E2, E4, EQ2, H10, JW5, JW7, PH2 – PH6, PS8
Public Facilities and Infrastructure	High	75,000 people	CDBG, CDBG Section 108	EC1, EC6, HP3, HP5, PH1, PI1, PI3, PR2-PR9, PS10, RR1, RR2, RR3, RR6, TQ3, WR1-WR9
Demolition of unsafe/vacant structures	High	35 structures	CDBG	RR5
Tenant-based Rental Assistance	High	60 households	HOPWA	H1, H2, H6, H7, H8, H10