

Park Tucson Parking Garages Monthly Contract Parking

Information • Policies • Rules

- Customers who have been notified that their request for a permit has been approved and their payment received may pick up the access card and vehicle sticker in person at the Park Tucson office, 110 E. Pennington Street, Suite 150 (ground floor of the Pennington Street Garage), or request that it be mailed to them. Following the initial account setup, customers can pay their monthly renewal through the mobile app, **GoTucson Parking**. Customers may also initiate the permit purchase through **GoTucson Parking**.

All information provided to the Park Tucson office will remain confidential.

- Monthly renewal payments for parking are due on the 1st of every month. If the payment is not made by the 5th day of the month, a \$10 late fee will be assessed. If the 1st or 5th day of the month falls on a Saturday, Sunday or holiday, payment is due the next business day.
- Garage parking is available 24 hours a day, 7 days a week *except* for the Library Garage which is open 5:45 a.m. to 9:00 p.m. (Monday through Friday); 8 a.m. to 6:00 p.m. (Saturdays), and 12:00 noon to 6:00 p.m. (Sundays).
- Failure to park in designated areas or to properly display a vehicle sticker may result in a citation.
- Loitering of one's person or one's vehicle is prohibited in City of Tucson parking garages.



The garages are not intended to be used for long-term continuous vehicle storage or for overnight camping. Leaving a vehicle that does not run or with one or more flat tires for an indefinite period of time is considered loitering. Overnight camping, via tents, huts, **vehicles**, sleeping boxes, or any form or kind of temporary shelter or structure, is considered loitering and is prohibited.

- Parkers who wish to cancel their parking should contact Park Tucson for details.

Vehicle Access

Monthly customers enter and exit the garages by holding their issued access cards next to proximity readers located at each entry/exit lane. Simply hold the access card up to the proximity reader and the gate will lift. Make sure your access card is tapped upon entering and exiting regardless if the gate arms are in the up position.

Manual lifting of the gates is not permitted and you will be cited and held responsible for any damage to the gate system. All Park Tucson entry and exit lanes are under camera surveillance at all times.

“Garage Full” signs will be placed outside the garage entrance lanes when the garage is nearing capacity. These signs refer only to public parking areas. Permit holders may ignore these signs, use the access card, and proceed to park in the designated area(s).



Access Card

All parkers are 100% responsible for their access cards. Access cards may be used for any personal vehicle with a valid garage sticker. For lost or stolen access cards, there is a \$50 replacement fee. In the case of theft or loss, notify the Park Tucson office at (520) 791-5071 immediately and a new access card will be issued once the replacement fee is paid. If the access card is found within thirty (30) calendar days after loss or theft, the replacement fee will be reimbursed. There is no reimbursement after 30 calendar days. Access cards that have been damaged by overuse or due to the elements, such as sun damage, will be replaced free of charge. Please bring damaged access cards to the Park Tucson office. If there is any other type of damage, you will be liable for the \$50 replacement fee.

Access cards may not be loaned, sub-contracted, or transferred to another individual or organization. Any abuse or violation of this section will result in loss of parking privileges. The access card and gate system is designated to prevent re-entering the garage by passing the card back to someone else to enter. Park Tucson

will not reimburse parkers for fees they incur for parking at a non-Park Tucson facility because of overcrowding, construction or renovations. In certain limited instances, Park Tucson will make space available at its other facilities for parkers displaced by overcrowding, construction or renovations.

Vehicle Stickers

Monthly parkers will be issued a sticker for their vehicle. The sticker must be placed on the rear window of the vehicle on the lower corner nearest the driver's side, so that it can be easily seen by a Parking Enforcement Agent or garage security. Stolen, lost or damaged stickers will be replaced for a \$25 replacement fee at the Park Tucson office.

Security

Security personnel and Parking Enforcement Agents patrol these facilities throughout the day and evening. They have been instructed to issue warnings and/or citations for those vehicles not displaying proper stickers, for improper parking practices, and for misconduct. Vehicles should not be left overnight.

Be sure to follow all posted regulations and speed limits. Remember to drive slowly in this facility, as there are pedestrians and other motor vehicles moving about. **BE AWARE OF THOSE AROUND YOU.**

Park Tucson assumes no liability or responsibility for any theft of personal property, vehicles or damage to any vehicle while parking in any Park Tucson facility.

Park Tucson

110 E. Pennington St., Ste. 150 • P.O. Box 27210 • Tucson, AZ 85726-7210

(520) 791-5071 • ParkTucson@tucsonaz.gov



Questions?

Please call the Park Tucson office at (520) 791-5071 if you have any questions regarding where to park, how to use your access card, or how to display your vehicle sticker. Park Tucson is committed to providing a clean, safe, and convenient parking experience.

Guidelines for Specific Garages



PENNINGTON STREET GARAGE, 110 E. Pennington Street

The entrance and exit lanes are on Scott Avenue, south of Pennington Street. Monthly parking is located on the top four levels of the parking garage. All monthly customers must drive through the second nesting gate (on level 3A) in order to park on the top levels, presenting their access card to the proximity reader at that gate. All parking is on a first-come, first-served basis. The City reserves the right to designate reserved parking whenever necessary.

CENTRO GARAGE, 345 E. Congress Street

Monthly parking is located on the 2nd and part of the 3rd levels of the parking garage. Do not park in spaces marked "CADENCE PERMIT ONLY" on the 3rd level. All parking is on a first-come, first-served basis. The City reserves the right to designate reserved parking whenever necessary.

LIBRARY GARAGE, 45 W. Alameda Street

Monthly parking is located on the 3rd level of the Library garage. All parking is on a first-come, first-served basis.

CITY-STATE GARAGE, 498 W. Congress Street

PERMIT-HOLDERS MAY ENTER AND EXIT AT ANY OF THE THREE ENTRANCES, FROM MANNING HOUSE WAY, ALAMEDA STREET, AND THE ACCESS ROAD ON THE EAST SIDE OF THE GARAGE, FACING THE STATE OF ARIZONA BUILDING. All parking IS on a first-come, first- served basis.

DEPOT PLAZA GARAGE, 45 N. 5TH Avenue

This is an underground parking garage. The first level as you drive down is the public parking level, P1. Monthly parking is located on the 2nd level of the garage, P2. All monthly customers must drive through the SECOND nesting gate on level P1 in order to park on Level P2, presenting their access card to the proximity reader at the gate. All parking is on a first-come, first-served basis. The City reserves the right to designate reserved parking whenever necessary.